

ABS Quality Evaluations

CERTIFICATE OF CONFORMANCE

This is to certify that the Quality Management System of:

BM&FBOVESPA S.A. - Bolsa de Valores, Mercadorias e Futuros

Praça Antonio Prado, 48
São Paulo , SP 01010-901
Brasil

(WITH ADDITIONAL FACILITIES LISTED ON ATTACHED ANNEX)

has been assessed by ABS Quality Evaluations, Inc. and found to be in conformance with the requirements set forth by:

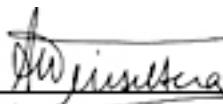
ISO 9001:2008

The Quality Management System is applicable to:

A SERVICE THAT RECEIVES AND RESPONDS TO COMPLAINTS FROM BM&FBOVESPA'S STAKEHOLDERS AND USERS OF ITS PRODUCTS AND SERVICES, AS WELL AS RESOLVING ANY PROBLEMS THAT MAY OCCUR BETWEEN INVESTORS AND MARKET PARTICIPANTS OR INTERMEDIARIES

SERVIÇO DE ATENDIMENTO E TRATAMENTO DAS DEMANDAS RELATIVAS ÀS RECLAMAÇÕES DOS PÚBLICOS QUE SE RELACIONAM COM A BM&FBOVESPA, DOS USUÁRIOS DE SEUS PRODUTOS E SERVIÇOS, ATUANDO TAMBÉM NA SOLUÇÃO DE EVENTUAIS PROBLEMAS OCORRIDOS ENTRE INVESTIDORES E PARTICIPANTES DO MERCADO OU INTERMEDIÁRIOS

Certificate No: 45355
Effective Date: 12 November 2010
Expiration Date: 11 November 2013
Issue Date: 12 November 2010



Alex Weisselberg, President



Validity of this certificate is based on periodic audits of the management system defined by the above scope and is contingent upon prompt, written notification to ABS Quality Evaluations, Inc. of significant changes to the management system or components thereof.

ABS Quality Evaluations, Inc. 16855 Northchase Drive, Houston, TX 77060, U.S.A.

Validity of this certificate may be confirmed at www.abs-qe.com/cert_validation.

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ISO 9001:2008
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ANNEX

The Quality Management System is applicable to:

BM&FBOVESPA S.A. - Bolsa de Valores, Mercadorias e Futuros

At Below Facilities :

Facility Rua XV de Novembro, 275
São Paulo, SP
Brasil

Activities Design & Services